

A photograph of a woman with short white hair swimming in a pool, smiling at the camera. Another person is visible in the background, also in the water.

A Liberty

2021 DONOR REPORT EDITION

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LIBERTY

RECOVERY
After Ida 8

11 Volunteering
TIME

Endurance

*With great strength and
resolve, we're moving forward.*

WINTER 2022

CONNECTING TO THE COMMUNITY

By Bob Keddie Jr., Board Member of Liberty Lutheran

My connection with Liberty Lutheran first began in the early 2000s when the Advancement Department was running a capital giving campaign at Paul's Run. My mother was a resident at Paul's Run for quite some time. She first moved into Independent Living, and then transitioned through each level of care until she passed. Having quite a connection to the community,

I gave over the course of a three year period, and from there I was invited to join Liberty's Board of Directors. I guess they figured I was a good guy.

My wife, Peggie, and I truly believe in giving back. We've had a good life and we believe in the work that Liberty Lutheran does and enjoy supporting their



Bob and his wife, Peggie, support Liberty's mission.

family of services. Worldwide causes are important, but we especially enjoy giving back to an organization that is local like Liberty because you can see the results happening in each community. You can see the impact that each dollar makes.

My family was always a giving family. My parents were products of the Great Depression and they always gave 10 percent of their money to charity. It was their priority to give. They believed in their faith and were members of a Presbyterian Church, which was influential to me as I grew up. My dad felt that when he was giving, he was cultivating seeds of growth. He thought that if no one gave, nothing would happen. That philosophy of giving carried on throughout my life.

Giving was particularly relevant throughout my

career when I worked for Beneficial Bank. They were very involved with community affairs and they supported community service efforts. I, along with other senior officers, were encouraged to take on that giving mentality. So, I served on several boards, including Liberty Lutheran's, and I've always enjoyed taking on those fundraising efforts.

I think it's in my blood to try and raise funds for the organizations I care about, and I think it stems back to my parents. It has been incredible for me to see Liberty Lutheran persevere through this pandemic, and it really speaks to the organization's leadership. I think that when you're a caregiver at heart, you embody that motivational spirit and there's a true desire there to help people. It's unbelievable, and I just admire the work that Liberty continues to do for the people they serve.

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Up Front

Greetings from the President



Building Resiliency, Growing Stronger

For nearly two years, everyone around the globe has endured the weight of this pandemic. It would be all too easy to throw in the towel and allow despair to control our lives, but not at Liberty Lutheran. I have witnessed countless ways in which our family of services has taken control with tenacity and vigor. And we have grown stronger in the face of every obstacle thrown our way.

The stories we highlight in this issue of *At Liberty* demonstrate our perseverance through challenging times. Although this pandemic continues to be a part of our daily lives, we are grateful for our employees' immense dedication to continue fulfilling our mission and bringing light to the lives of those we serve.

As you read through this issue, you will explore joyful stories that portray how our communities engage residents and fill their lives with purpose. Whether residents are giving back to others or enjoying new developments in their community, they continue to find meaning in every day. Through these stories, you will see how Liberty inspires residents to expand their horizons and live life to its fullest.

When we think about perseverance, consider not only how Liberty remains resilient, but how we've helped others build resiliency as well. Through the work of Lutheran Disaster Response-Eastern Pennsylvania (LDR-EPA), we stand by families who have lost nearly everything to disastrous weather and storms. We remain by their side long after disaster strikes and guide them through the journey of long-term recovery.

This past year, perseverance was also a concept that relates well to our West Philadelphia Senior Community Center (WPSCC). We celebrated their reopening earlier this year, and we are excited to introduce new projects like our first ever WPSCC Cookbook. These endeavors bring our members together and provide them with meaningful opportunities to contribute to the Center's impact.

Your continued support for Liberty Lutheran makes efforts like these possible and provides opportunities for growth and innovation. Thank you for making a difference in the lives of those we serve. Thanks to donors like you, Liberty continues to faithfully fulfill our mission.

Luanne B. Fisher

Luanne B. Fisher, PhD
President and CEO, Liberty Lutheran



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ABOUT THIS EDITION'S COVER

Residents at The Village at Penn State are enjoying the renovated pool.



Zach Zaitlin (right) enjoys sharing his musical knowledge with residents.

Great Composers

The Hearth at Drexel's popular musical lecture series resumed this past fall with the "Great Composers" series. This series offers an audio-visual journey through the history of Western classical music and the people, places, and events which steered its evolution. The course takes residents from the seeds of the Western classical tradition to the revolutionary musical compositions created by Beethoven.

Zach Zaitlin, a music educator, composer, and performer, created and presents the lecture series. Residents joyfully welcomed the return of this beloved program through the history and evolution of classical music.

"Zach reached out to me about presenting the series," explains Jessica Buck, director of community life at The Hearth at Drexel. "We talked it up in the community. The residents sounded extremely interested. They're always eager to learn and, of course, music is something everyone can tune into."

The program was suspended in 2020 due to the pandemic. As COVID-19 restrictions eased, and the residents received their vaccinations, Jessica felt that it was perfect timing to resume the series.

"We have a whole new group of residents, some who are musically inclined and have worked with different operas and theaters, so we really wanted to connect them with this. Residents who went to the lectures before loved Zach so much that they've returned to the program for the new series," Jessica describes.

Resident Chloe O. returned because she appreciates how Zach takes her from the beginning of the earliest musical period to present day. Resident and new member of the course, Grace L., has enjoyed her experience so far, especially the educational aspect, and she loves the instrumental music that plays during each course.

As each course takes residents through the people, places, and events that steered music evolution, the music also takes residents through their cherished memories of special people, places, and events in their lives. The music evokes their past and enriches their present.

"They love to share their own individual experience, and they get to socialize with one another and talk about the discussion and carry it beyond the one-hour session," Jessica shares. "Now, it's something they can talk about together and reflect back on."

LEADING LIBERTY

WITH JULIA DIGGS, *program manager at West Philadelphia Senior Community Center*

Q: How does Liberty Lutheran compare to other organizations, and what impact does that make for the people we serve?

A: I've been working for a very long time and never have I felt more supported and appreciated than I have at Liberty. Working in an environment where you are free to do your own thing and to have the support of staff and volunteers makes a big difference on the outcome of our work. Just seeing the smiles of those we serve and the compliments and thank you cards we receive make it all worthwhile. Although, through the times of COVID-19 precautions, I do miss the hugs because sometimes an extra hug goes a long way and is needed in the lives of those we serve.

Q: How do you see the work that you do inspire others in the community?

A: The work that I do seems very natural. I never stop because while partnering with others in the community and meeting people, I find information that I can share or exchange. This makes our community better equipped to fully address the needs of our members. Individuals who may first feel reluctant to be a part of the Center come to feel welcome and at home. They warm up to the staff and other members, come to the Center more often and increase their activity. I try to inspire folks to become more active in mind, body, and spirit. I say, "If you don't

use it, you'll lose it. So, let's get you moving."

Q: Tell us about an experience you have had with Liberty that impacted members and families.

A: Recently, staff and I were able to be a part of the distribution of 200 turkeys and ShopRite gift cards given to members and their families. During the holidays, so many people need help. Thanks to Liberty and a grant from The W.W. Smith Charitable Trust, we were able to be there to help lighten their burden and save them a few dollars. It makes me smile to know that we are able to do something special and have such a special organization behind us for support!





Dashing Dining Renovations

Paul's Run always puts residents first. This is especially the case with the new and exciting renovations to their dining room and dining services program. Michael Cohen, director of dining services at Paul's Run, has one goal in mind for this special project: give residents the best experience possible.

"We took a survey of all of our residents, and we responded by building a dining services program based on their needs," Michael shares. The Paul's Run team combined survey results with feedback from the Paul's Run Food Committee to create an exceptional dining experience that is unlike any other retirement community in northeast Philadelphia.

Tying in local cuisine, the dining renovations include some of residents' favorites like a full-service deli with built-to-order sandwiches and a grill with freshly-made Philly cheesesteaks. Also included in this exciting new development are specialty stations featuring new dishes each week such as stir fry, pasta bars, and carving stations, as well as a hearth pizza oven for made-to-order pizzas.

Residents and friends will have their choice of thirty-three rotational entrées. They can also customize their orders as residents will be able to communicate personally with the chef who's preparing their food. Resident of Paul's Run, Oscar F., feels especially appreciative of this idea.



Recent renovations to the Paul's Run dining experience capture the upscale feel of a European bistro.



Oscar likes that he can tell the chef or server exactly what he wants because they'll prepare it that way. "And if you can't carry the food to your table, they'll have someone take it for you. It's going to be great. It's going to make it nice and easy for residents to order and have someone serve them," Oscar explains.

Additionally, the renovations create a newly-opened space for residents to dine and socialize together outside of traditional meal times. "The space is designed for all-day dining. We want residents to be able to enjoy the dining room at their own pace. There's an area for residents who want to enjoy a nice cup of coffee and spend time on their smart tablet or reading the paper. It really is a space for residents to enjoy throughout the day and truly expands our lobby," says Bill Hines, executive director at Paul's Run.

Oscar certainly looks forward to sharing meals with friends as the new renovations expand opportunities for social engagement. "I look at pictures of the new dining room, and I think it's beautiful. I think it'll be a 'class A' restaurant," he shares. Especially after a challenging two years, these dining room renovations bring residents at Paul's Run excitement and joy.

THE MANOR *at York Town*

Lifting Spirits with Music and Fun



Jack gives residents something to sing about while playing piano at happy hour.

Volunteer for The Manor at York Town, Jack Geld, enjoys lifting residents' spirits with the gift of music. Jack volunteers his time playing the piano as residents listen in the company of friends. "I first started playing the piano in ninth grade. It developed from my involvement with choir at my school," Jack explains.

Jack is a senior at Upper Moreland High School and his participation in choir inspired his desire to start playing piano. "I started playing on my own and began practicing. It's only been a few years, but it's really fun and I enjoy it," he shares.

Jack started volunteering at The Manor towards the end of 2020, and has enjoyed bringing smiles to residents' faces, even if they were hidden behind masks. "I began volunteering with a friend of mine who plays the flute. When we first

started, the pandemic was pretty bad and we were all in masks. She had a special mask for the flute that allowed her to play," Jack notes.

When circumstances surrounding COVID-19 began to improve and residents received their vaccines, Jack began playing during the Manor's happy hour. "There was a time when residents couldn't all gather together for happy hour, so it was nice to be able to play for them there," Jack reflects. Volunteering each month, Jack plays a variety of songs for residents' enjoyment.

"Most recently I've been trying to play some pop songs, but the most fun songs to play are the songs that residents know and are familiar with. They really get into it, and that makes it fun and exciting," he laughs. And residents make sure to give Jack their positive feedback.

"I enjoy when residents come up

to me and tell me that they're having a nice time," he says. "I hope my piano playing has lifted their spirits throughout the pandemic and gives them something to look forward to," he adds. Community Life Director, Robyn Fine, agrees.

"Our residents are always excited for live entertainment. They like when Jack comes to play at happy hour not just for his skills on the piano, but because of that inter-generational connection," Robyn confirms. As residents look forward to Jack's music each month, he's thrilled to create connection and fun even through the most challenging of times. "Volunteering at the Manor has been such a nice experience and I'm just happy they continue to invite me back each month," Jack concludes.



Recovery After Ida

Natural disasters like Hurricane Ida challenge people in profound and difficult ways, but people tend to respond in ways that inspire.

Julia Menzo, director of community outreach for Lutheran Congregational Services and Lutheran Disaster Response in Eastern PA, has witnessed people's perseverance after they endured one of the worst events in their lives.

"Everyone is trying to do whatever they can on their own," Julia reflects. "No one is looking for a handout. They're trying to do what they can to help themselves and their neighbors, like remove wet items from their home, or address transportation issues because they lost a car."

Last fall, Hurricane Ida caused historic flooding and damage in eastern Pennsylvania. The storm displaced thousands of families. Local communities, churches, and nonprofits acted fast to help those affected find housing and clean out their damaged homes.

Disaster relief relies on quick action by federal, state, and local institutions. These institutions help people with their immediate needs such as housing, healthcare, and damage assessment. However, as time passes, unmet needs remain. "After all the federal and community help settles, and unmet needs still exist, LCS/LDR comes in to help," Julia shares.

In the fall, the Philadelphia Foundation awarded Lutheran Congregational Services a \$30,000 grant for Hurricane Ida Relief. The funds will help storm victims get back on their feet.



Recovery from natural disasters like Hurricane Ida often take months or years.

LCS/LDR case manager Linda Frey is helping a Berks County family in need. "Linda is working with local and state agencies to identify resources to help address the transportation and other long term needs of this family, all of which were exacerbated by Ida flooding," Julia says.

By late spring Julia expects to find more families who need support. "There's a rule of thumb that 10% of all the FEMA registrations will have ongoing long term unmet needs related to the disaster," she explains. Necessary repairs from the storm might relate to structural damage to homes, mold growth, replacement of drywall, and the restoration of electrical and plumbing systems.

"The whole point of case management is that we're trying to identify everyone, not just people who hear about us—we're trying to get to everyone," Julia emphasizes. "By helping families develop their own recovery plans, survivors are empowered to both see a path forward in their own recovery and have someone by their side through the process."



COOKING WITH HEART

“When you cook, just put your whole heart and love into the recipe that you’re doing, and people will enjoy it,”

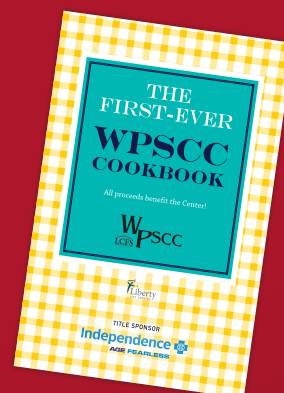
Charlotte Goins, volunteer at West Philadelphia Senior Community Center (WPSCC), shares.

Charlotte, along with members, staff, and friends of WPSCC all put their whole heart and love into the recipes they shared for the Center’s first ever cookbook.

For Charlotte, cooking, and using recipes, has been a way of life since her childhood. “We were raised on a farm and did a lot of cooking. And making recipes was probably the number one thing we did,” Charlotte remembers. Cooking remained part of her life.



Charlotte, a WPSCC volunteer, loves to cook and share her recipes with fellow members, family, and friends.



She worked as the head cook at a daycare center where she invented many child-friendly dishes while trying new concepts with old recipes. “I always cook,” she says. “I still do. I cook dinner every day. We don’t eat out a lot.”

Putting a new twist on an old recipe, or using a recipe that she discovered while traveling, delights and challenges Charlotte. While vacationing in Alaska, she tried, and loved, smoked salmon dip. “They kept serving this dip. I kept eating it. I thought, ‘this is really great; this will be great for someone who’s having a party,’” Charlotte shares. “When I came back, I got the ingredients. It cost me 25 dollars. I said, ‘I can make this cheaper than that.’ I think I got it down to 10 or 12 dollars now.” Her smoked salmon dip quickly became popular at parties.

The cookbook also includes her tantalizing slush punch recipe.

Charlotte introduced the drink at her niece’s wedding. “The recipe that you have there in the cookbook is just for a small crowd, but I did it for 200 people at my granddaughter’s 16th birthday party, and we ran out!” Charlotte says. “I had so many bottles of ginger ale,” she adds. “Once you make the ice, once you have that ice flavor, and you keep pouring that ginger ale over top until it all goes. It keeps it cold and the flavor is very good!”

Food brings people together and creates new memories. With this cookbook, Charlotte and the WPSCC community hope that these recipes become ones readers cherish in their own homes—now and for generations to come.



Left: Resident, Roy, enjoys decorating the Christmas tree at Artman.

Below: Resident, Shirley, enjoys celebrating Hannukah with friends and family.

Bringing Back Holiday Traditions

The holidays are a season for festivities and fun. At Artman, each year team members organize special events and activities that bring residents holiday cheer and excitement. What did residents enjoy most about the holidays at Artman in 2021?

For resident, Roy H., he liked the wide array of community life programs. “I really enjoyed the holiday activities. There was always something festive to do!” he exclaims. One festive activity that Roy enjoyed is a cherished tradition year after year.

“Every year we have our Heart’s Desire program. Residents are paired up and receive gifts from a wish list they create. Santa travels to all of the households and hand delivers a gift to every resident. In 2020, because of COVID, we weren’t able to have Santa visit, or have gatherings. So for Christmas of 2021, our residents were really happy to have that happen,” says Director of Community Life, Madeleine Byrne.

While Santa and team members helped carry on traditions, the community’s decorations certainly added charm. “I love decorating for the holidays. This past season, our Community Life team dressed up as reindeer and elves and decorated with residents,” Madeleine describes.



Residents were equally excited to pitch in. “I enjoyed helping our staff decorate for the holidays. They really made the community look beautiful,” says resident, Betty M. For Hannukah, lighting the menorah was another cherished event, especially for resident, Shirley B. “I loved celebrating Hannukah with my friends at Artman and seeing them light the menorah. It was nice to spend the holiday together,” Shirley shares.

Whether residents are lighting the menorah or the tree, lights are a symbol of hope and joy throughout the holidays. With Artman’s Celebration of Winter Lights, residents, team members, family, and friends are invited to honor someone close to them when they purchase a light in the name of their loved one. This special initiative brings comfort and hope to residents who depend on benevolent care as all proceeds benefit Artman’s Benevolent Care Fund.

As residents enjoyed their holiday season to its fullest, Artman is filled with resiliency and hope for the year ahead. While the past two years have been challenging, Artman’s strength and perseverance continue to thrive. Residents can’t wait to see what festive celebrations team members plan in 2022.

The Village

AT PENN STATE



Volunteering Time, Providing Hope and Care

Lina H. and her husband Lam, residents of The Village at Penn State, have brought hope and security to thousands of individuals and families throughout Centre County. Through their volunteer work at the Centre Volunteers in Medicine, a free medical and dental clinic that provides care for those in need, Lina and Lam have been helping the Centre provide COVID-19 vaccines since the beginning of 2021.

"I grew up in the Centre County area and have a strong feeling for giving back to this community. Centre Volunteers in Medicine is such a valuable asset to people who are uninsured and for those who can't afford to get medical or dental care. In 2021, they started providing COVID-19 vaccines and created a vaccine clinic so I've been helping them with that," Lina explains.

Since December of 2021, Centre Volunteers in Medicine has provided over 38,000 COVID-19 vaccine shots to individuals throughout the region. "And that number is continuing to grow," adds Lina. As the clinic continues, Lina volunteers there two to three days each week, contributing two or three hours each day. "When we first started volunteering for the vaccine clinics, they were providing 800 to 1,200 shots a day," she notes.

While Lina has been helping the Centre roll out COVID-19 vaccines this past year, she's been volunteering with this organization for over a decade. "I first

began volunteering with them in 2004. My friend was volunteering there and she invited me along and I just thought it was such a fabulous organization and so needed in our community," Lina reflects.

"Similar to other regions throughout the country, we have a number of people who are unemployed or can't afford to have insurance to receive the medical care they need. They can get those services at the Centre. It's just a fabulous place to volunteer, and the doctors and dentists are wonderful people, and they are predominantly volunteers themselves," she affirms.

Lina truly enjoys her work at the Centre. "I enjoy helping people who need healthcare badly. It's a very positive place and the people there support each other and work well together," she says.

In September of 2021, the Centre held a celebration to commemorate the honorable contributions of their volunteers. "There, I received an award for contributing over 1,000 hours," Lina recalls.

"It's been such a pleasant experience to volunteer and I'll continue to enjoy it," she adds. As Lina and her husband continue to volunteer at the Centre Volunteers in Medicine, they help bring essential services to their neighbors in need.



Lina (left) and Lam (right) enjoy volunteering to provide COVID-19 vaccines for the people of Centre County.

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GRANTS (<1%)	\$100,413
WELLNESS (<1%)	\$175,502
OTHER (5%)	+ \$3,403,155
	= \$68,976,619
	Total Revenue

Expenses

PROGRAM SERVICES (53%)	\$40,828,660
GENERAL AND ADMINISTRATIVE (19%)	\$14,335,012
DEPRECIATION (10%)	\$7,721,941
INTEREST (5%)	\$3,531,399
LIABILITY INSURANCE (1%)	\$1,082,188
DEVELOPMENT (<1%)	\$450,877
BENEVOLENCE FUNDED (12%)	+ \$9,298,000
	= \$77,248,077
	Total Expenses

Loss from Operations	\$8,271,458
Net Gain on Investments	\$24,793,893
Other Contributions	+ \$670,416
	= \$17,192,851
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